



Christmas
Edition

TTC Group Newsletter



DECEMBER 2023



www.thettcgroup.com

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This Newsletter is interactive. Click on any of the links to take you to further content.



- Check out Road Safety Tips from National Highways ,Click [here](#)
- Find out more about TTC's partner "Make it Wild", Click [here](#)
- You can find previous Newsletters [here](#)



A Personal Message from **Jim Kirkwood**,
TTC Group CEO

30th Anniversary of TTC!

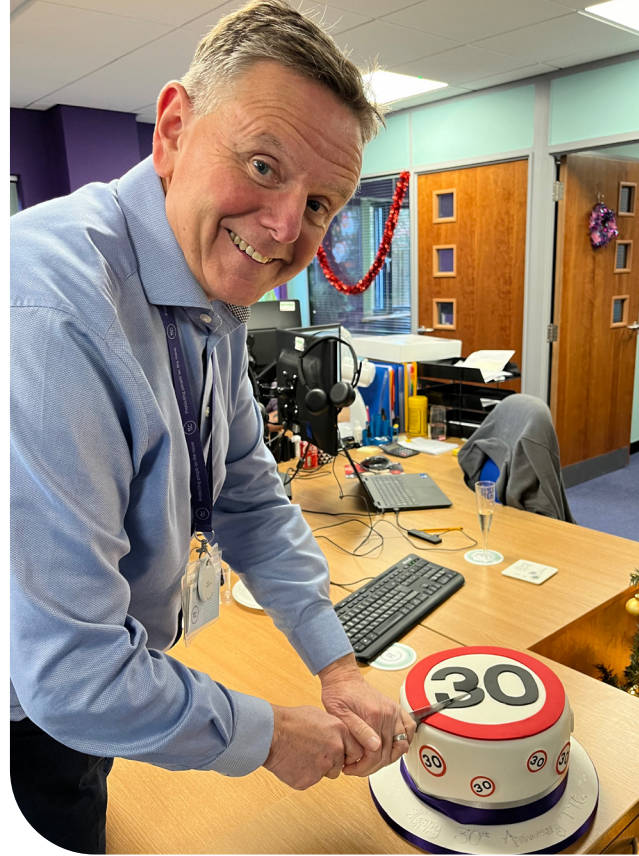
Welcome to this special edition of the TTC Academy
Newsletter, announcing our 30th anniversary!

Those of you who have attended our head office in Telford, would have noticed our TTC timeline, showing the growth and achievements of the business since 1993. I was only looking at this timeline the other day, reflecting on the consistent progress, year on year and achieving our mission of 'Protecting People on the Move'. Since our original owners, Graham & Jenny Wynn, launched their Drink Drive Rehabilitation Scheme in 1993, the business has gone on to develop outstanding road safety solutions from one of the early adopters of delivering speed awareness to delivering bespoke training solutions to some of the largest companies in the UK.

While my personal journey with TTC started seven years ago, we've steered the business through some challenging times, particularly during Covid, but also through exciting times with the development of our innovative Continuum platform, now serving over 750,000 drivers, ensuring they are safe and compliant on the road. None of this would have been possible without the dedication of many people throughout the business. It doesn't go unnoticed.

We are now training well over half a million drivers a year across our trading divisions, and all this wouldn't be possible without all the staff working out of head office, working from home or one of our satellite offices and of course, all our hundreds of trainers, both past and present. Our continued growth and success are not only achieved through hard work and determination, it is also achieved by the great reputation we have established through our trainer community. I read and hear great feedback from our customers complimenting their trainer's ability to deliver their training with such passion, energy, and professionalism, so to all our trainers, I salute you! On behalf of everyone at TTC Group, I extend my thanks and wish you all continued success in your own businesses in the years to come, and of course, as we approach Christmas, a Happy and Peaceful Christmas to you all.

Jim Kirkwood



TTC – Uniting under one brand

To coincide with TTC's 30th anniversary, we're making some changes. As some of you will be aware TTC Group has acquired several other businesses in recent years including Business Driver which includes some of our largest customers including Openreach, Virgin Media and JLR, and License Bureau home to the inaugural license check. To make things simpler and clearer in 2024 we will be uniting under one brand, TTC and gracefully retiring Business Driver and License Bureau.

What does that mean for you?

- We've taken a vote on a NEW company strapline '**Trusted Training & Compliance**' which replaces Telford Training Consultants.
- We've refreshed our logo.
- We'll be launching a new website – making it easier and clearer for all our customers to find the information they need, whether that be amending a Speed Awareness Course or finding out about our products or services
- Our mission remains **Protecting people on the move.**

When does the new branding go live?

We've started to make many of these changes already, keep an eye out for our new logo on course collateral, we will updating our commercial customers in early 2024 but for many these changes will be low impact on a day-to-day basis.

So, please make a note of the NEW strapline, Trusted Training & Compliance, and if you have any questions at all please feel free to contact me on danielle.gauci@ttc-uk.com, in the meantime have a wonderful Christmas!

Danielle Gauci

Marketing and Propositions Director



Meet the Team...

For this 30th Anniversary Special, we had the opportunity to visit the Telford Headquarters and meet many of the amazing people behind the scenes and get a sneak peek into what a typical day looks like at TTC.

We also got a chance to sit down with a few of the team and ask them some questions on their experience. You may have seen their names; you might have sent them messages on the Text Support Chat or on email.. but now meet them in person.

Over the next few pages, we have representatives from the Senior Management Team, Quality Assurance, Tech support & Planning...

So...Grab yourself a cuppa, sit back and enjoy

Andy Wheeler TTC Product Training Manager

With over 29 years in the business, Andy sat down with us and shared why he enjoys working for TTC and what the future holds

[VIEW ON YOUTUBE →](#)

Katherine Bell Quality Assurance Team

When Clients call through to TTC, it's Katherine's voice they hear, but there is so much more to her and her role.

[VIEW ON YOUTUBE →](#)

Jack Walker Tech Support Team

For most of us, its Jack, and the team we chat to on a daily basis when working from home. Here's the face and voice behind the texts!

[VIEW ON YOUTUBE →](#)

Tim Ribton Training Services Manager

With his varied role and responsibilities, Tim never has a typical day in the office and find out why he values working for TTC.

[VIEW ON YOUTUBE →](#)



Sally Guy Service Delivery Manager

Although Sally is "not the best passenger in a car" her passion for wanting to make the roads safer for people is the foundation for ensuring head office runs as smoothly as possible on a daily basis.

[VIEW ON YOUTUBE →](#)

George Horler Planning Team

We all need a little bit of support in planning and George and the team are constantly looking for ways to make our schedules full and help us in our times of trouble.

[VIEW ON YOUTUBE →](#)

Jim Kirkwood TTC CEO

Jim admits his role is a very interesting one, which includes not only ensuring winning contracts and developing the company but working with an amazing group of people who day in and out make a difference in people's lives.

[VIEW ON YOUTUBE →](#)

Teresa Olerenshaw Service Delivery Agent

Teresa is one of team of great people who make sure that our clients have the best journey through their experience with TTC and without them, we wouldn't have clients to educate.

[VIEW ON YOUTUBE →](#)

David Moulton HR Assistant

We all hate paperwork, but with David and the team (putting the Human in HR), creating and managing those processes and procedures for us, life would be so much more difficult.

[VIEW ON YOUTUBE →](#)



Expand your careers with TTC

As you know, TTC is constantly expanding its operations across all aspects of road safety and beyond and the below is just an example of some of the opportunities we are currently advertising.

PRODUCT MANAGER DM931728UNIPM

- **Location:** Telford, Shropshire, United Kingdom
- **Earnings:** £50000.00 to £60000.00

At TTC Group, our mission is to create safer communities and improve lives by reducing road safety risk through creative driver training courses to over 600,000 road users every year and through our fast-growing Fleet and [more...](#)

CONSULTANT COURSE DESIGNER DM947932TELCCD

- **Location:** Telford, Shropshire, United Kingdom
- **Earnings:** £250.00 to £250.00

An exciting opportunity has arisen for a Consultant Training Course Designer to join the TTC Training Academy. We are on the lookout for a highly skilled individual who will be instrumental in [more..](#)

CPC DRIVER TRAINER DM899929UNICDT

- **Location:** United Kingdom
- **Earnings:** £150.00 to £200.00

As a leading provider of Road Safety Education, delivering driver training to over 800,000 qualified road users every year, we have high demand for our courses and innovative range of driver training and risk management solutions to [more...](#)

ONLINE CUSTOMER SUPPORT DM892243HADOCS

- **Location:** Hadley, Telford
- **Earnings:** £22440.00 to £22440.00

To meet the increasing demand for our innovative online training courses, we are looking to increase our team providing first point, technical assistance to clients who are accessing TTC's digital courses [more...](#)

DRIVER TRAINER – ON ROAD/PRACTICAL DM899915DEVDTOR

- **Location:** England, United Kingdom
- **Earnings:** Up to £200 per day, plus mileage

As a leading provider of Road Safety Education, providing driver training to over 600,000 qualified road users every year, we have high demand for our courses and are actively looking to expand our national panel of professional [more...](#)

▶ [TTC CAREERS – WHERE CAN I GO NEXT?](#)

For these and more opportunities you might be interested in, please click the link above.



The TTC Trainer Communication Hub (TCH) is now live!

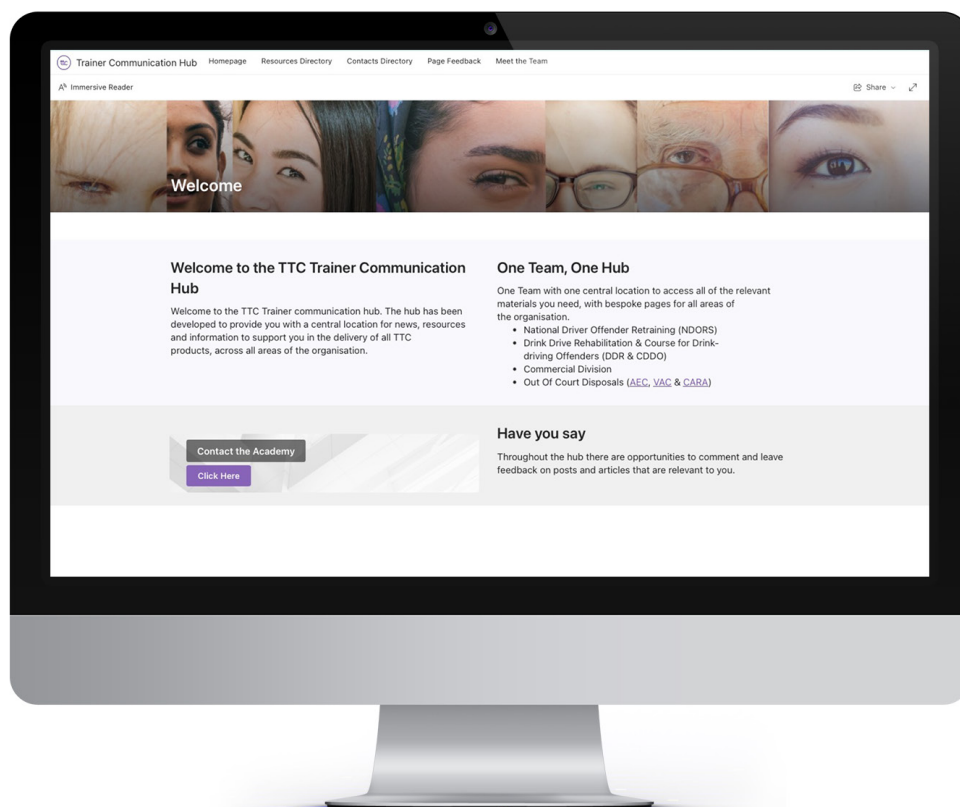
TTC has now launched their new platform which allows trainers, staff and departments, an easier and more intuitive access to all resources, information, and news TTC has to offer as a group.

Over the coming months, we will continue working on developing the Hub and including all staff into having access.

- ▷ **Have you accessed the TCH yet?**
- ▷ **Have you accessed any of our Wellbeing Webinars?**
- ▷ **Have logged the events you want to attend in the “What’s Going On” Section?**

These and so much more is on the Hub, so if you haven’t already, check it out, there is something for everyone.

Additionally, throughout the Hub there are multi opportunities to comment and leave feedback on posts and articles. Let us know what you think, what you like and what else you would like on there?



Get involved in 2024!

We want to hear from you



We really hope you've enjoyed these editions of this newsletter over the last year and found within its pages, informative and useful articles on TTC.

From articles around colleagues like **David Fish**, **Ifor Griffiths** and **Ashley Griggs** through to Spotlights on the Tech Support Team, Planning Department and understanding more about our VOI e-Scooter programme, we hope that all of you have enjoyed learning more about what we do as an ever-growing company.

A sincere thanks goes out to all the people that contributed their time to make this happen.

NOW... We have a wealth of ideas for our future editions, but we are sure **SO HAVE YOU!**

'HAVE YOUR SAY' and help shape what you would like to read in the coming editions. Let us know your thoughts and what else you'd find useful or informative. We look forward to seeing you in 2024. Happy Holidays all!

Please email us at academy@ttc-uk.com

